

**Open Report on behalf of Pete Moore,
Executive Director of Finance and Public Protection**

Report to:	Community and Public Safety Scrutiny Committee
Date:	01 June 2016
Subject:	Quarter 4 Performance – 1 January to 31 March 2016

Summary:

The accompanying appendices to this report provide key performance information that is relevant to the work of the Community and Public Safety Scrutiny Committee.

Actions Required:

The Committee is invited to consider and comment on the performance information contained in the appendices to this report.

1. Background

The appendices to this report provide the Committee with performance information relating to Community Safety, Libraries and Heritage and Public Health, which is aligned to the relevant priorities and performance indicators set out in the Council's Business Plan.

Council Business Plan 2015/2016

In October 2014 Corporate Management Board supported a new Performance Management Framework for the Council which included a proposal to use infographics for performance reporting against the Council Business. The Council Business Plan 2015/16 was approved by Council in February 2015 and has been organised around the 17 commissioning strategies. Appendix A lists the measures in the Council Business Plan that are within the remit of this Scrutiny Committee.

Appendix B is a breakdown of customer satisfaction information.

2. Conclusion

The Committee is asked to consider the content of the appendices for this report.

3. Consultation

a) Policy Proofing Actions Required

n/a

4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Quarter 4 Performance – 1 January to 31 March 2016
Appendix B	Q4 Customer Satisfaction Information

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Daniel Steel, Scrutiny Officer, who can be contacted on 01522 552102 or daniel.steel@lincolnshire.gov.uk.